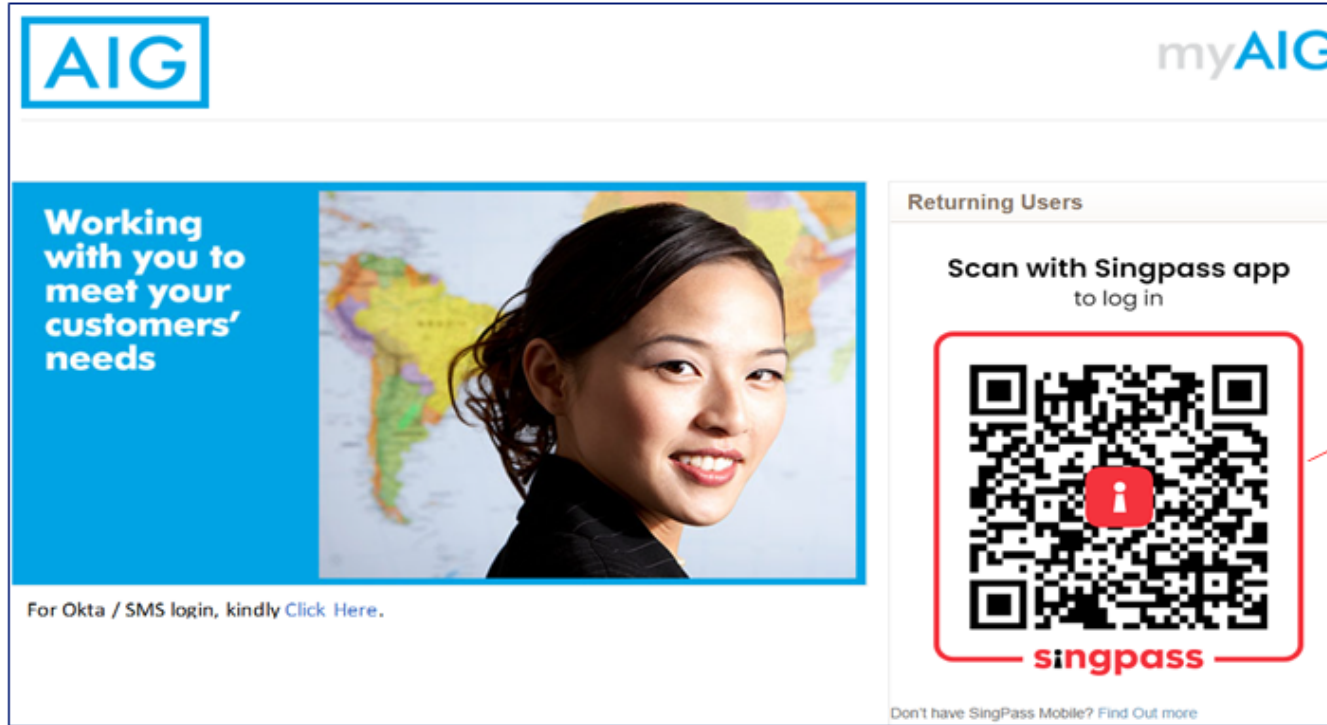


# **Guide to login to myAIG Portal**

Login to myAIG Portal via SingPass QR Code

# Login via Singpass

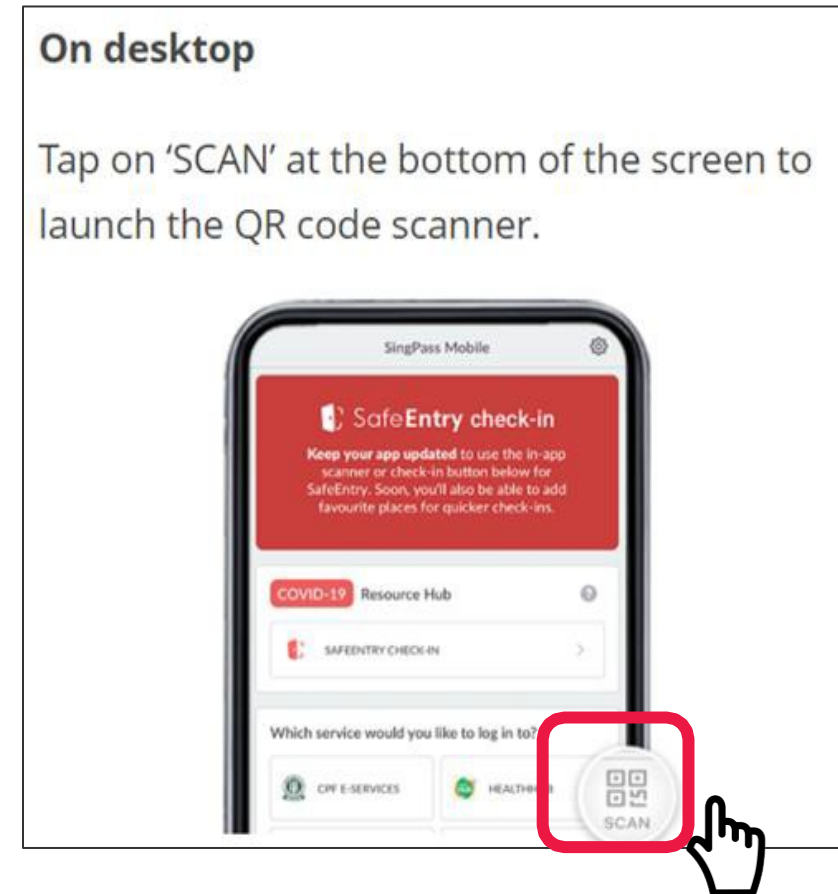
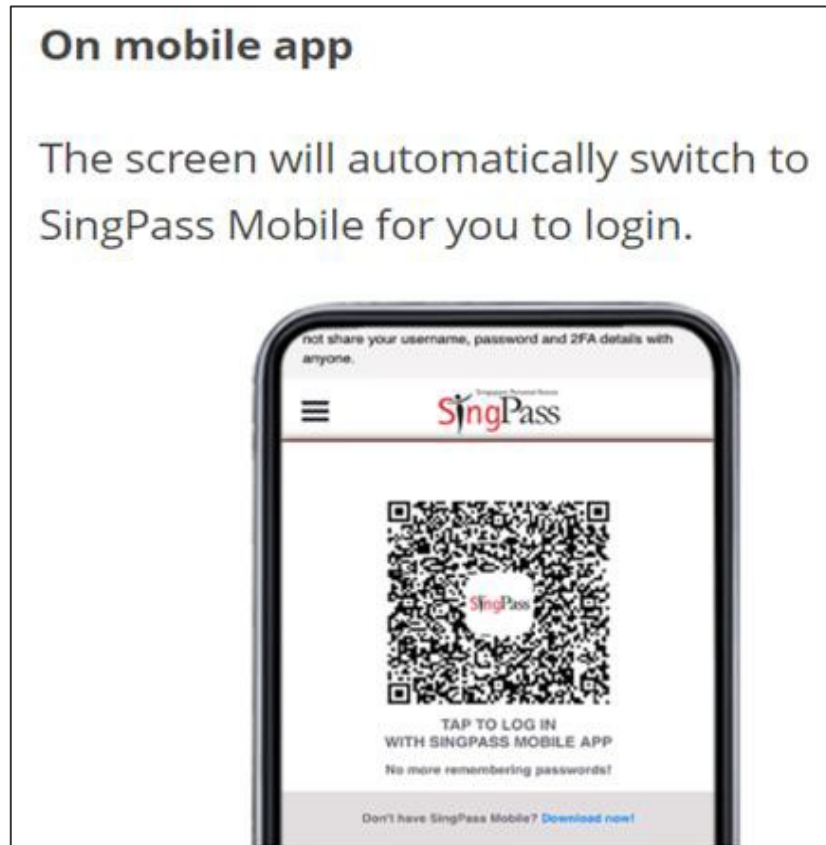
Step 1: Click [here](#) to access to myAIG portal login page.



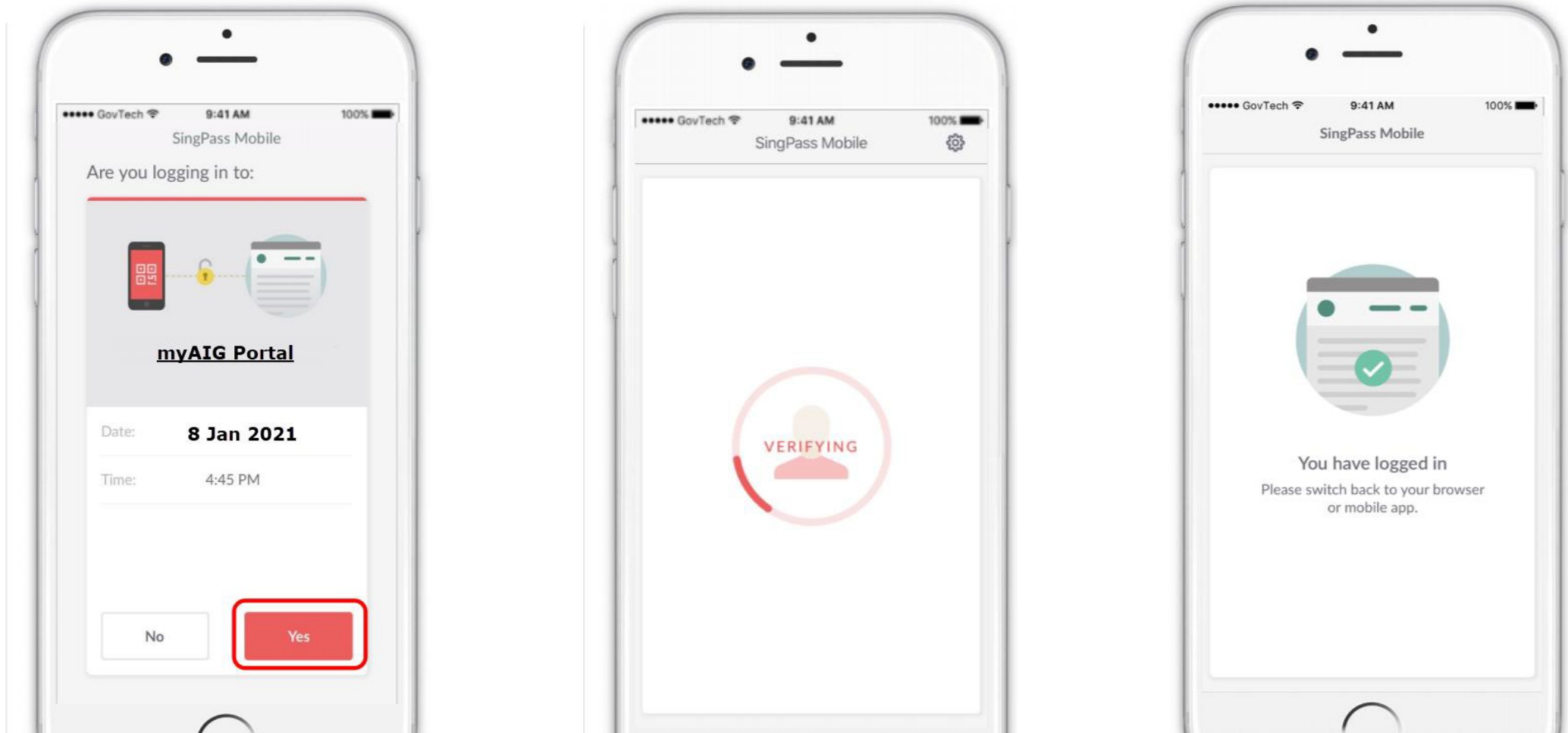
## Step 2: User can choose to login via Mobile or via Desktop

On Mobile App, you need to tap the QR Mode, the screen will automatically switch to SingPass Mobile App to kick start user authentication.

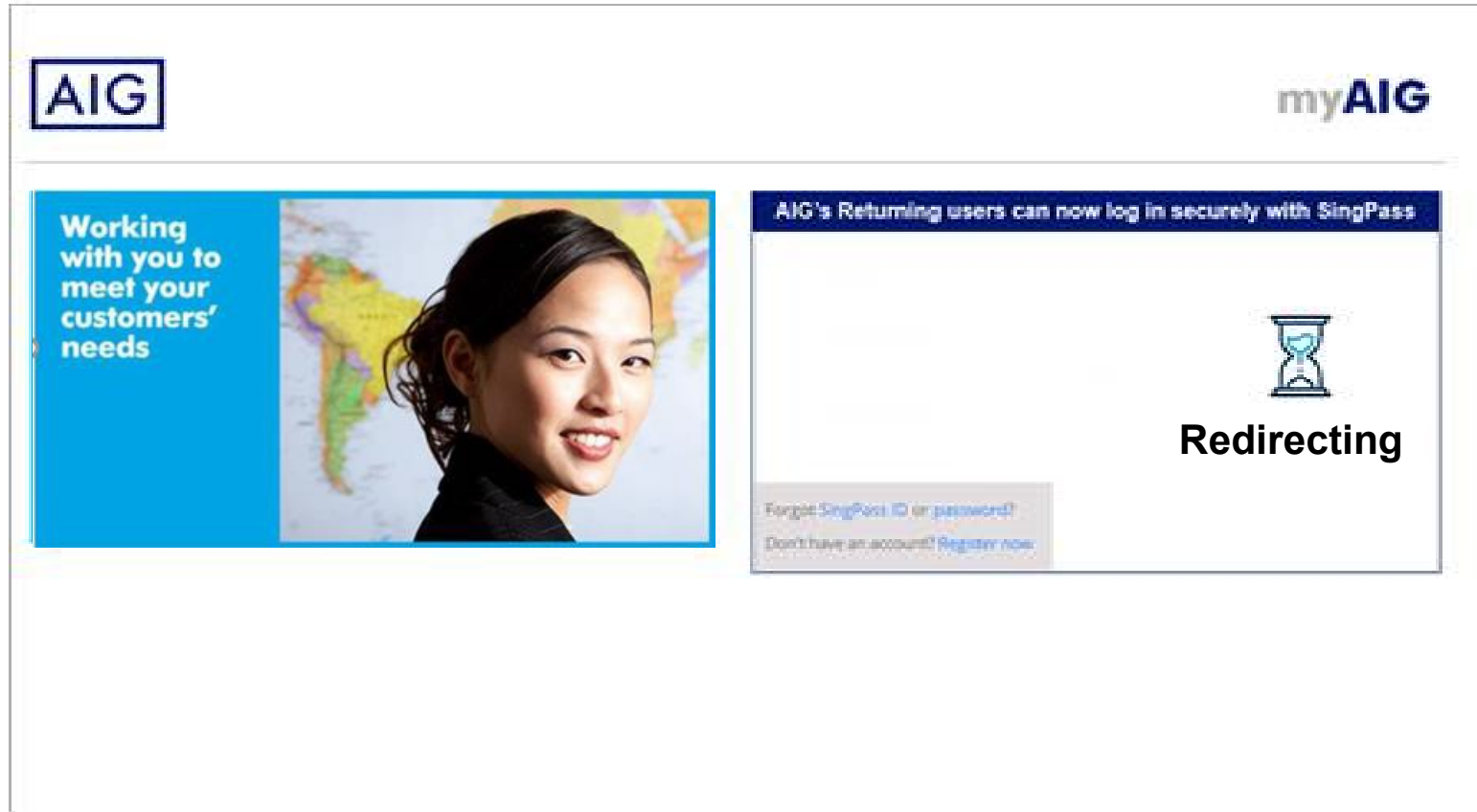
On Desktop, you need to launch SingPass Mobile App, tap on SCAN at the bottom of the phone screen to launch the QR Code scanner.



**Step 3:** A series of user authentication steps will be carried out to confirm the login and validate the login.



**Step 4:** You will automatically be directed back to myAIG Portal.



This page shall show the page where users authenticated themselves on SingPass Mobile app.

**Step 5:** User can access to myAIG Portal page after successful authentication on SingPass Mobile App.

The screenshot displays the myAIG portal interface. At the top left is the AIG logo. At the top right, it says "myAIG" and "Welcome Amanda Ham" with links for "Contact AIG Support | Logout" and the date "21-May-2020". Below this is a navigation bar with "My Dashboard | Tools ▾ | Products ▾ | My Profile".

The main content area is divided into several sections:

- My Applications:** Currently empty, showing a dash "-".
- My Favorites:** Lists "Auto - Business" and "Auto - Personal", each with a "FORM >" button.
- Check Policy Status:** Includes a "Policy Number" dropdown menu, an "Enter a Policy Number" input field, and a "GO" button.
- Check Claim Status:** A button with a right-pointing arrow.
- Check Marketing Status:** A button with a right-pointing arrow.
- AIG Highlight:** A blue box with white text: "AIG – Suspension of Training Sessions". Below it, it states: "With the developing situation of the COVID-19, your health and safety is our top priority. All training sessions will be suspended till further notice." The AIG logo is at the bottom of this box.
- Events & Training:** Features tabs for "My Training", "Training Schedule", and "Online". Below the tabs is a table with columns: "Date", "Time", "Name", "Venue", "Synopsis", and "Registration Status". The table is currently empty.
- News & Announcements:** Lists several items: "Payment Authorisation Form For F&A Related Matters via Contact Us Form", "AIG - USD Exchange Rate for May 2020", "AIG - USD Exchange Rate for April 2020", "AIG - USD Exchange Rate for March 2020", and "Commission Schedule v2.16 (21 Feb 2020)".

